Corporate IT Support Maintenance

Reliable, Cost Efficient and Quality Service

BrightClick
solutions

Brightclick Solutions Sdn Bhd would like to introduce our cost efficient and quality Corporate IT support maintenance Service

Scope include:

1) PC – Support PCs operational ability, can boot up, network connectivity, IP address, send/receive email, internet surfing, load MS office, print, antivirus update and virus cleaning

2) Network - Support switches connectivity, DSL modem and router, Cabling connectivity (trace)

3) Server - Support Server backup, OS patches, Antivirus, network connectivity, IP addressing plan, restore when problem arise

4) Printer - Stand alone printer or enabling share printer for network, Network printer.

5) IT Planning advice - Will provide advice and ideas on IT related matters to enhance workforce efficiency

Note:
PC and Server – We able to support Intel and Microsoft base Server and PC. Others like Linux and Novell will need to do some feasibility study
Network equipment – We able to support 3com, Cisco, Juniper, HP, Dell, D-Link and others if it is not complicated should be ok, else we will do some feasibility study.

Propose support Formation

Customer

Brightclick Solutions Co-ordinator 03-78030727 Email: support@brightclick.com.my

Network / System Engineer (off-site / on-site) Support

Benefit to Customer

• Customer do not need to worry on technical resources availability, We will have the engineer resources ready.

• Customer do not need to worry on testing equipment and tools like cable tester, cable tracer, test PC, testing software (antivirus), external harddisk, thumb drive, configuration tools, cables and others.

• Customer do not need to invest on the IT person like training, knowledge up keeping

• Experience sharing on setup and problem prevention

To request for quote

To request for quotation, customer just need to provide us the equipment that need to be maintain. Eg number of PCs, Printers, Server, Switches, Cables, Firewall, modem, Internet connection and etc. Then we will submit a price with scope and respond time.

Please email or call us to request for a presentation